



RUI MARTINS

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PERSONAL PROFILE

I am a driven professional, passionate about learning new skills. My skills are mostly self-taught through a lot of effort and determination. I am ready to put them into practice and contribute actively to the success of the company with my best work.

EDUCATION

Management, Bachelor's Degree

Sep 2019 - Jul 2022

University of Algarve, UAlg

Average grade: B

PROFESSIONAL EXPERIENCE

Mechanic, Car Workshop

Jul 2018 - Sep 2019

João Auto, Algarve, Portugal

- Executed maintenance services, ensuring optimal performance and longevity of equipment while minimizing downtime.
- Identified and resolved mechanical issues utilizing diagnostic tools, reducing repair times and enhancing overall efficiency.
- Delivered outstanding customer support, earning high praise and customer satisfaction ratings, and fostering long-term client relationships.

Manager, Kitesurf School

Jul 2022 - Oct 2023

AlgarveFunSports, Algarve, Portugal

- Provided exceptional customer service by promptly responding to emails, texts, and calls, ensuring high levels of client satisfaction and quick issue resolution.
- Demonstrated effective leadership skills by successfully leading and supervising a team, optimizing daily plans, and efficiently managing stock to meet organizational goals.
- Played a key role in website development, continuously updating and optimizing it for SEO, and effectively managing social media channels to drive online engagement and brand visibility.

SKILLS

PROFESSIONAL

Core Business Concepts: Management

Tools: Microsoft Office (Excel), Wordpress

Software Languages: JS, JSX

PERSONAL: Continuous learner, Analytically-minded, Problem Solver,

LANGUAGES

- Portuguese (Native)
- English (C2)
- Spanish (B2)
- Dutch (A2 and learning)

HOBBIES

- Reading
- Coding
- Sports